



australian labyrinth
network inc.

ALN Cancellation and Refund Policy

- * Full refund if participant cancels 30 days or more prior to the event.
- * 50% refund if participant cancels 11-29 days prior to the event.
- * No refund if participant cancels less than 10 days prior to the event.

Registration and accommodation fees will be refunded in full if the event is cancelled by the host.

Travel costs are the responsibility of the participant. No travel costs are able to be refunded.

To obtain your refund

Please send an email to admin@aln.org.au with

- the details of your event,
- your ALN invoice number, and
- whether or not you paid by PayPal/Credit Card or did a direct electronic transfer to the ALN Bendigo Bank account.

If you paid by direct transfer to the ALN Bendigo Bank account, we will also need the following details to pay you:

- Name of your bank
- BSB number (6 digits)
- Your account number
- The name of your account
- Your email and phone number

*Ensure that your email is sent so that it arrives before midnight on the cut-off date to ensure you receive the refund you are entitled to.

Please allow 14 days for the refund to be processed before contacting us.

And of course, please let your workshop trainer know as well.